

## How the Notification Panel Works for Owner Operators on the 24/7 Truckin App

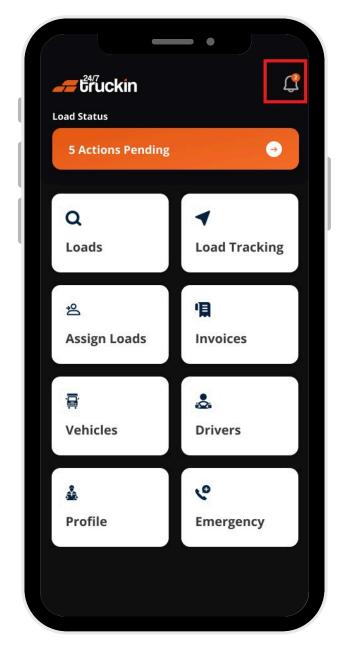




## Overview:

The Notification Panel keeps owner operators updated on critical events, such as load assignments, bid statuses, and document submissions, ensuring real-time communication and task tracking.

Image 1: Mobile App Homepage



## Steps are as follow:

- 1. Open the 24/7 Truckin App
  - Launch the app on your mobile device.
- 2. Go to the Notification Panel
  - On the homepage, tap the "Notifications icon".
- The "Notification Panel" will display all your notifications in chronological order.



## **Types of Notifications**

- 1. You Have Been Invited: Sent when a broker "invites" the owner operator to view load details and bid on a load.
- 2. Your Bid Has Been Accepted: Sent when the owner operator bid on a load is "approved" by a broker.
- **3. Your Bid Has Been Rejected:** Sent when the owner operator bid on a load is "declined" by a broker.
- **4. Load Contract Document Received:** Sent when the owner operator wins a load and the broker "sends" the "load contract document". After "signing it", owner operator have to "send" the document back to the broker.

Image 2: Invitation Screen

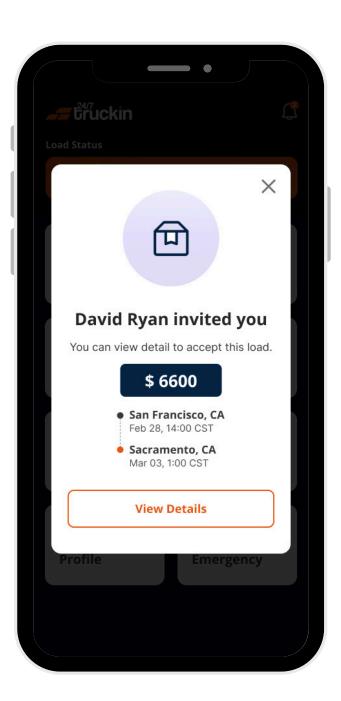


Image 3: Bid Accept Screen

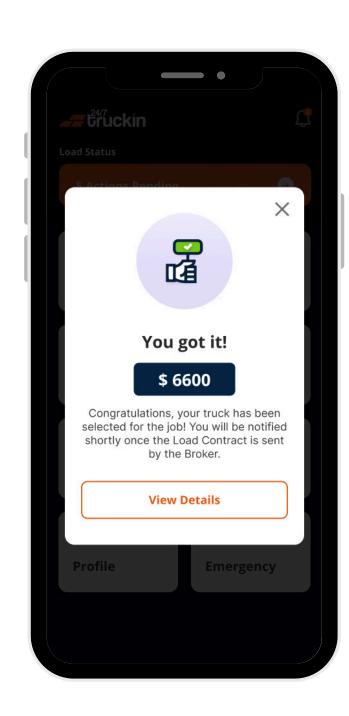


Image 4: Bid Reject Screen

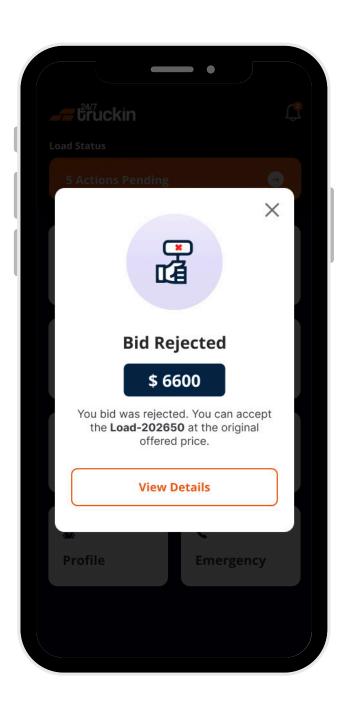
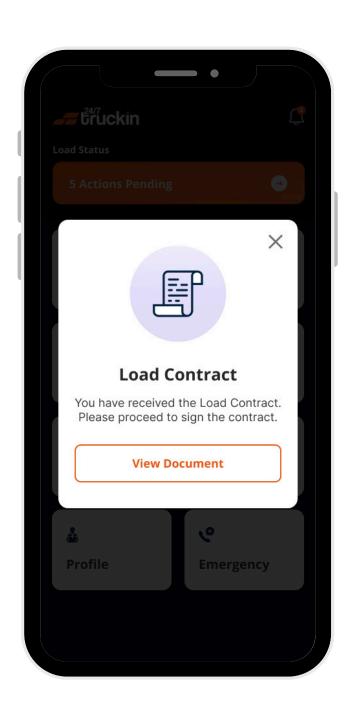


Image 5: Load Contract Screen





- **5. Rate Confirmation Document Received:** Sent after the load contract document is "signed" and "completed". This notification informs the owner operator that the broker has "sent" the rate confirmation document for your review.
- **6. Load Awarded to Another Owner Operator:** Sent when the owner operator bid is "rejected" and the load is "awarded to another Owner Operator".
- **7. POD Received:** Sent when the driver delivers a "load" and "submits" the "Proof of Delivery (POD)" document to the owner operator .
- **8. Feedback Received:** Sent when the driver completes a load and provides "feedback" about the delivery experience.

Image 6: Confirm Rate Screen

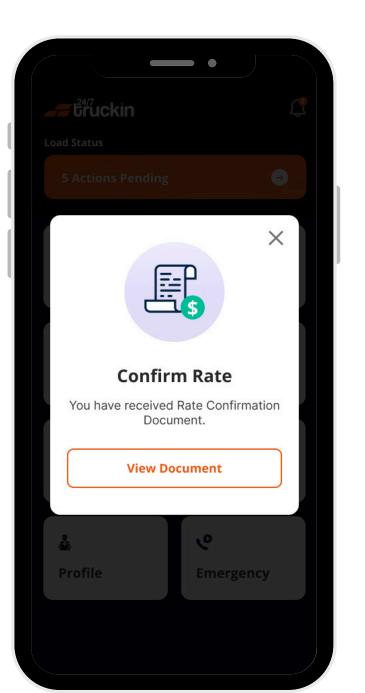
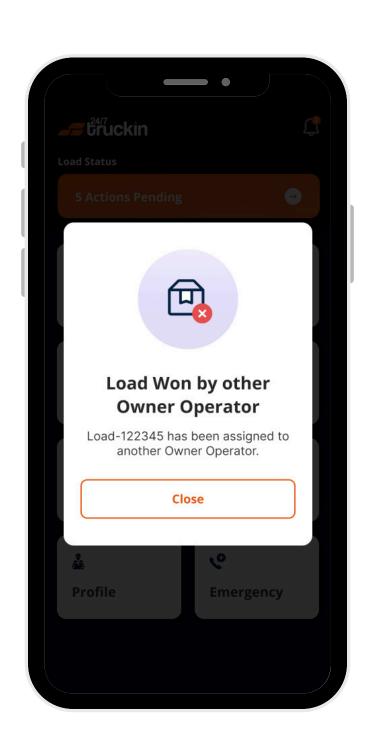


Image 7: Load Awarded to Other Screen



**Image 8: POD Screen** 

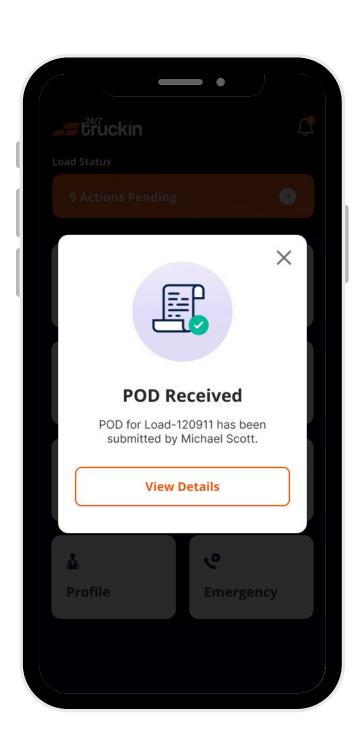
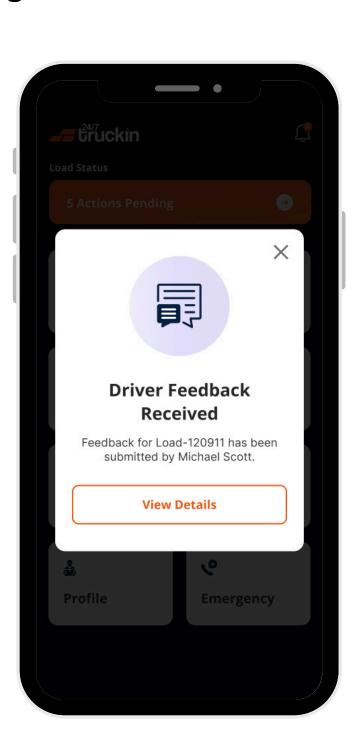


Image 9: Driver Feedback Screen



The Notification Panel ensures that owner operator never miss critical updates, helping owner operator to manage his operations more effectively.