

How Profile Management Works for Owner Operators on the 24/7 Truckin App

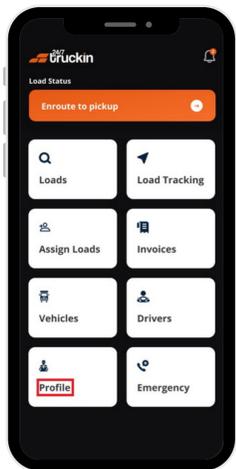
Keep Your Business Information Up-to-Date



Overview:

The Profile Management feature in the 24/7 Truckin app allows Owner Operators to manage their personal details, company information, and important documents. This section is divided into three tabs: Profile, Company, and Documents.

Image 1: Mobile App Homepage



Steps are as follow:

1. Open the 24/7 Truckin App

- Launch the app on your mobile device.

2. Go to the Notification Panel

- On the homepage, click the "Profile".

3. Profile Tab

This tab displays your personal details and provides account management options:

- **Details Shown:** "Full Name" and "Phone Number" of Owner Operator.

• Account Management Options:

- **Delete Account:** Tap "Delete Account".

i. Enter your "email address" and the "reason for deletion" in the description field.

ii. After "submission", your account will be reviewed and deleted permanently within 48 working hours following a confirmation call or email.

- **Log Out:** Tap "Log Out" to safely exit the app.

Image 2: Profile Screen

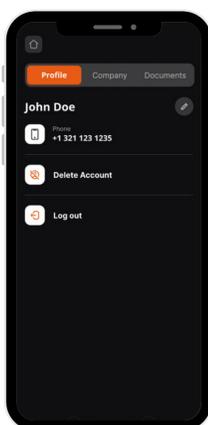


Image 3: Deletion Request Screen

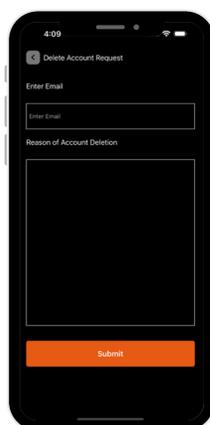


Image 4: Company Screen

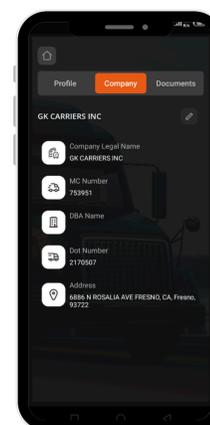
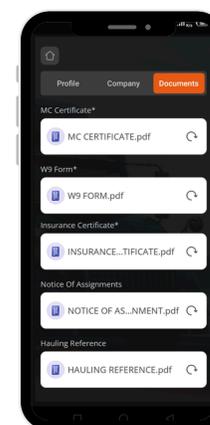


Image 5: Documents Screen



4. Company Tab

This tab contains information about your "company", which was entered during onboarding: "Details Shown" - "Company Legal Name", "MC Number", "DBA Name", "DOT Number" and "Physical Address".

5. Documents Tab

This tab stores and displays your company's uploaded legal documents, including: "MC Certificate", "W9 Form", "Insurance Certificate", "Notice of Assignment", "Hauling Reference".

These documents were uploaded during the onboarding process and are available for review anytime.