

How Load Management Works for Owner Operators on the 24/7 Truckin App

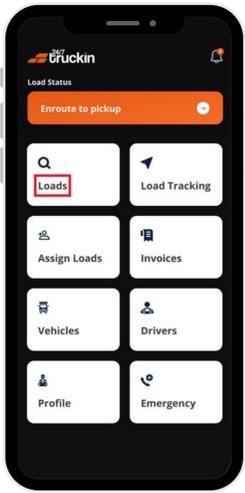
Master Load Management on the Go



Overview:

The Load Management feature in the 24/7 Truckin app is designed to help Owner Operators effectively manage their dispatch operations. It includes five main tabs: Search Loads, Saved Loads, My Loads, Active Load, and Load History.

Image 1: Mobile App Homepage



Here's How Each Tab Works:

1. Open the 24/7 Truckin App

- Launch the app on your mobile device.

2. Click on the Load Section

- On the homepage, tap the "Load".

Image 2: Load Search Screen

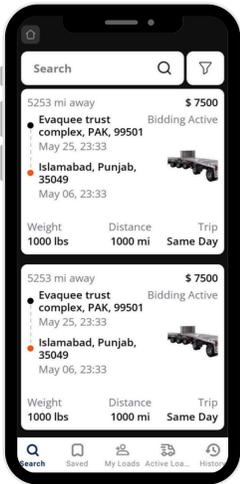
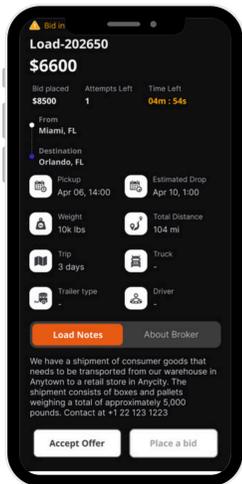


Image 3: Detail Load Screen



1. Search Loads

This tab helps Owner Operators "search for loads" that match their requirements and bid on them directly through the app.

How to Search for Loads:

- **Enable Location Services:** "Allow location" access to "view available loads" near you.

- **Use Filters to Refine Search Results:**

- **Search Filter:**

- Enter "pick-up" and "drop-off" locations.
- Tap "Apply" to "view loads" matching these criteria.

- **Detail Filter:**

- Provide "detailed criteria" such as "trailer type", "load type", and "pick-up date".
- Tap "Apply" to see refined results.

- **Choose and Bid on Loads:**

- Review "load details".
- Submit a "competitive bid" directly through the app.
- Can Accept the load on "Fixed Price".

Image 4: Quick Filter Screen

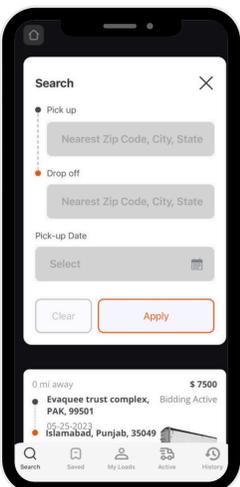


Image 5: Detail Filter Screen

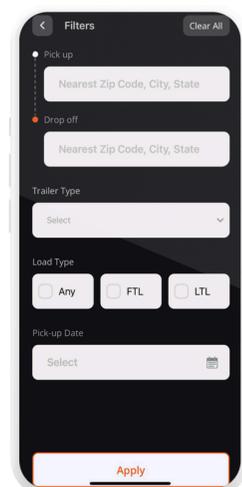


Image 6: Saved Loads Screen

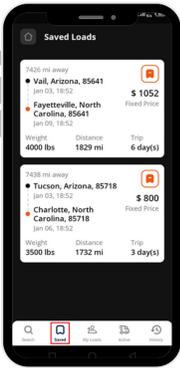
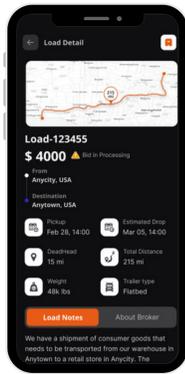


Image 7: Load Details Screen



2. Saved Loads

- **Bookmark Loads for Easy Access:**

- While browsing the "Search Loads tab", tap the "Bookmark icon" on the "load details" screen to save a load.
- "Saved loads" will appear in this tab for future reference.

Image 8: Unassigned Loads Screen

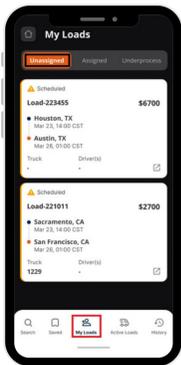
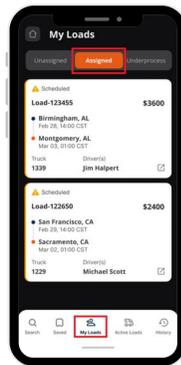


Image 9: Assigned Loads Screen



3. My Loads

This tab is divided into three sub-tabs:

a. Unassigned Loads: After "winning a load" and "completing" the "Load Contract" and "Rate Confirmation documentation", the load moves to this tab if it hasn't been "assigned a truck" and "driver" yet.

b. Assigned Loads: Once a "truck" and "driver" are "assigned to a load", it "moves" from "Unassigned Loads" to this tab.

c. Under-Process Loads: Contains loads where:

- "Bids" are still being "processed".
- "Documentation" is "incomplete".
- "Bids" were "rejected", but the "load" is still available for "bidding".

Image 10: Under-Process Loads Screen

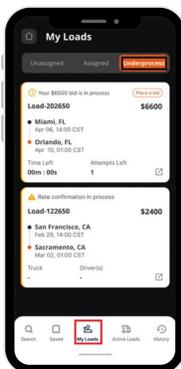


Image 11: Load Details Screen

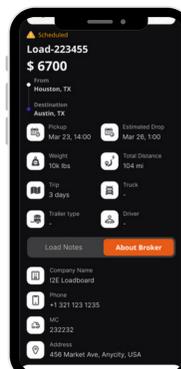


Image 12: Active Loads Screen

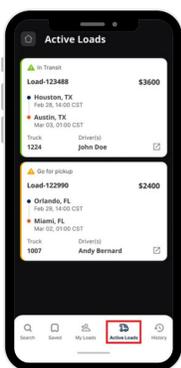
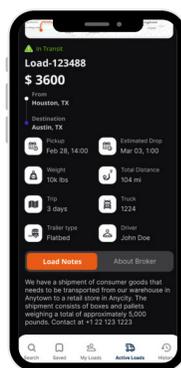


Image 13: Load Details Screen



4. Active Load

This tab displays loads that are:

- "Ready for pick-up" (all documentation is completed, and resources are assigned).
- "En-route" to delivery.

Image 14: Successful Loads Screen

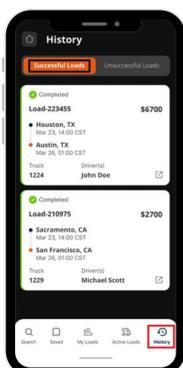
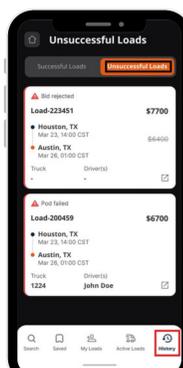


Image 15: Unsuccessful Loads Screen



5. Load History

This tab is divided into two sub-tabs:

a. Successful Loads: Displays "loads" that were successfully "delivered" and "completed" by company drivers.

b. Unsuccessful Loads: Displays loads that:

- "Failed" to be delivered.
- Had "bids rejected" and were "reassigned" to another Owner Operator.