

How Load Management Works for Brokers on the 24/7 Truckin Web Portal

Efficiently Manage Loads with Ease



Overview:

The Load Management feature on the 24/7 Truckin Web Portal allows brokers to efficiently manage all aspects of load operations, including creation, tracking, bidding, and documentation. This guide explains the core functionalities divided into two main areas: Load Tabs and Load Details.



1. Load Management Tabs

All Loads:

- Displays "New Loads", "In Progress Loads", and "Completed Loads".
- "Clicking" on a "load" opens its "Detail Card", providing comprehensive information.

New Loads:

- Shows all "newly" created loads not yet assigned to any owner operator.

In Progress Loads:

- Lists loads "awarded" to owner operators that are en route for delivery.

Completed Loads:

- Contains loads "successfully" delivered & completed.

Image 1: Load Management Board

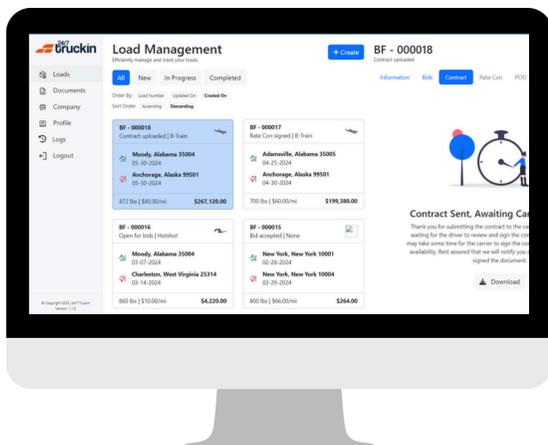


Image 2: New Loads Tab

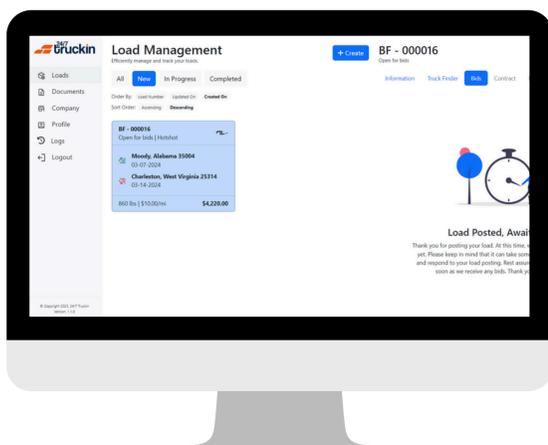


Image 3: In-Progress Loads Tab

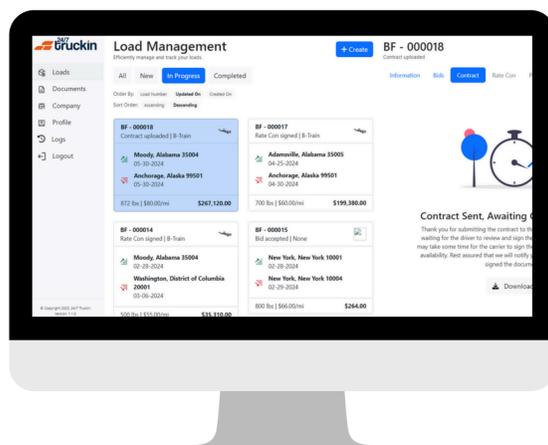
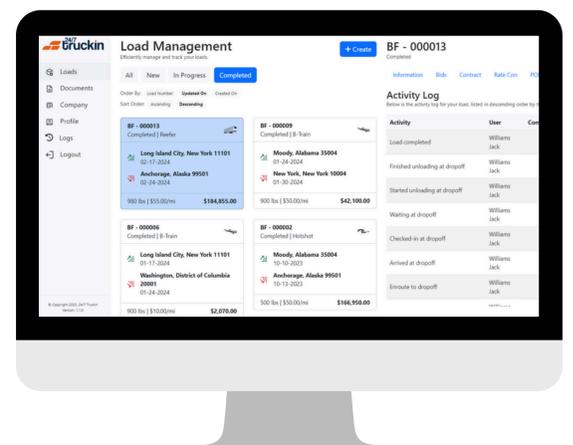


Image 4: Completed Loads Tab



2. Load Card

When you "click" on a "load card", the Detail Card opens, displaying seven key tabs:

a. Information:

- Load details such as:
 - "Pickup" and "drop-off" dates and addresses
 - "Trailer type", "trip length", "max weight", "rate per mile", and "total trip amount".
- **Driver Tracking:** "Real-time GPS tracking", showing the "driver's location", "estimated time", and "mileage".

Image 5: Load Details Screen

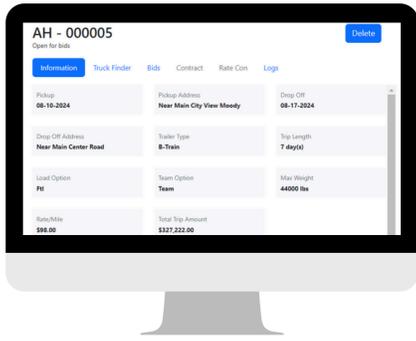


Image 6: Driver Load Tracking

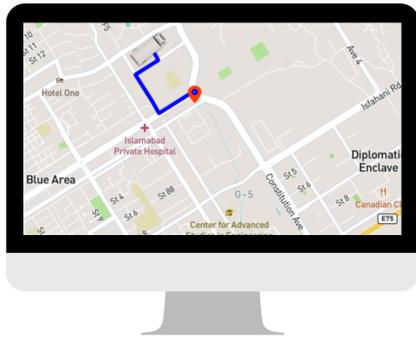


Image 7: Truck Finder Tab

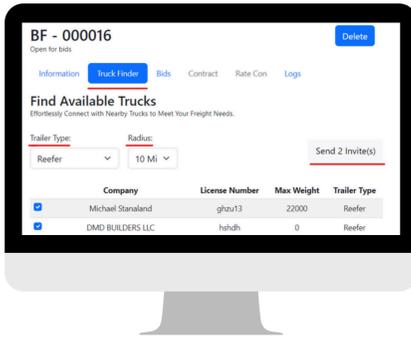
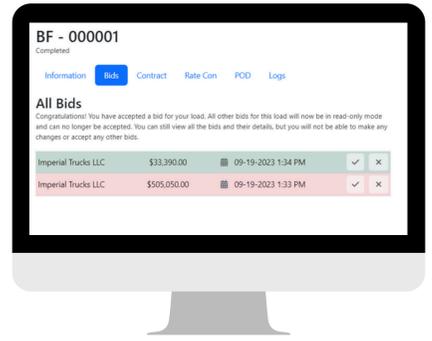


Image 8: Bid Details



b. Truck Finder:

- **Filters:** Select "trailer type" and "radius" to narrow down results.
- "View" and "invite" owner operators directly for specific loads.
- Truck details such as "company name", "license number", and "weight capacity" are provided.

c. Bids:

- Displays "bids" submitted by owner operators.
- Brokers can "Accept" & "Reject bids".
- Accepted "bids assign" the load to the specific owner operator.

d. Load Contracts:

- Used to "send" and "receive load contracts" after bid acceptance.
- Owner operator onboarding documents are also visible here.

e. Rate Confirmation:

- Brokers can "generate" or "upload" rate confirmation documents for the owner operator after load contract signing.

f. POD (Proof of Delivery):

- Displays the document submitted by the driver (via the owner operator) upon delivery completion.

g. Logs:

- Tracks all actions and events, including: "Assigning drivers", "Load status updates", "Bid activity", "Driver journey updates".

Image 9: Load Contract Tab

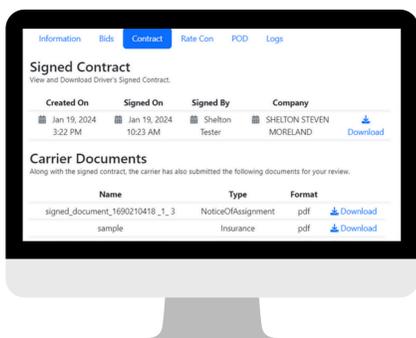


Image 10: Rate Confirmation Tab

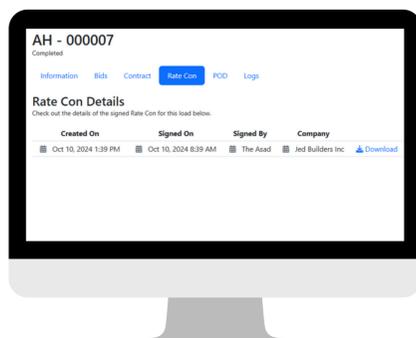


Image 11: POD Tab

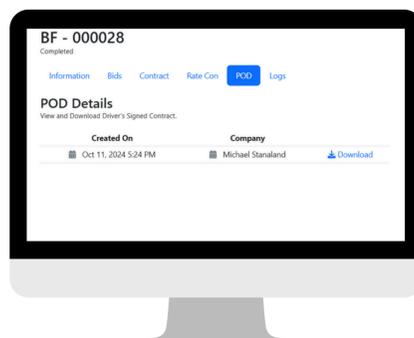
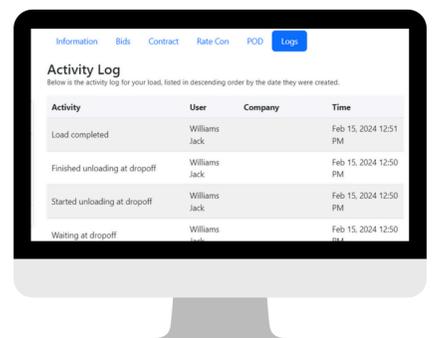


Image 12: Activity Tab



3. Filters in Load Management

Brokers can filter loads by:

- **Order By:** Load Number, Updated On, Created On
- **Sort Order:** Ascending, Descending

Image 13: Load Management Screen

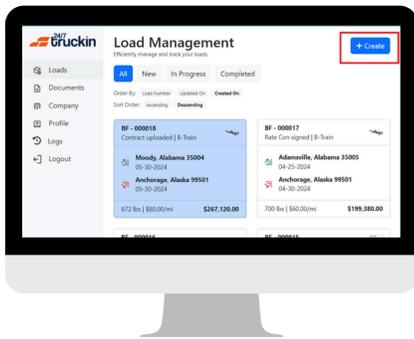
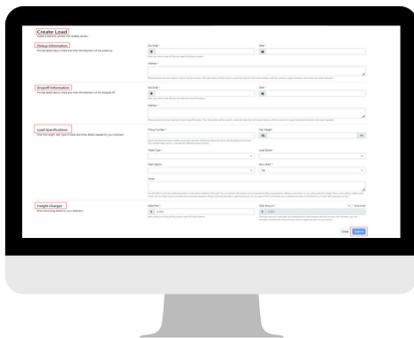


Image 14: Load Creation Form



4. Creating a New Load:

Steps to Create a Load:

a. Access the Portal: Open the 24/7 Truckin Web Portal in your browser and log in.

b. Initiate Load Creation: Click on the "Create" button on the portal's interface.

c. Fill Out the Load Form: Enter load details, including:

- "Pickup" and "drop-off" details
- "Trailer type" and "max weight"
- "Rate per mile" and "trip amount"

d. Submit the Load: Click "Submit" to finalize the process.

Manage the Load: After submission, the load will appear in the "Load Management Board", where brokers can "track bids", "assign loads", and "monitor progress".

By using the Load Management feature, brokers can streamline operations, ensure transparency, and maintain complete control over their load assignments and progress.